

Handheld Communicator Upgrades and Repairs Made Easy

- *Exclusive factory-authorized service for the 475 and 375 Field Communicator*
- *Easy upgrade of your 475 and 375 Field Communicator for improved battery life and memory*
- *Convenient service center locations*



Emerson's Instrument & Valve Services service centers provide repair and upgrade support for the industry-leading 375 Field Communicator.

A handheld communicator is a huge benefit at any point in your plant's life cycle, whether it's configuring a new transmitter or running diagnostic tests on installed devices. Receive support from the only factory-authorized service provider for the 275 HART Communicator, and the 475 and 375 Field Communicators: Emerson's Instrument & Valve Services.

Handheld communicators allow for simple, portable communication with all field devices, regardless of manufacturer. With a handheld communicator, you can gather information in the field, lessening process downtime. Keeping your communicator up-to-date with the latest software revisions and device descriptions (DDs) is vital to maximizing the benefits of this versatile tool.

Servicing Your Communicators

Prompt, award-winning service from one of our North America service centers increases communication capacity and battery life to maximize the efficiency of your handheld communicator. You'll get updated software, DDs, and emergency assistance on demand to keep your handheld technology operating optimally.

Services include:

- Replacement parts and cables
- Repair services
- Memory module upgrades
- Device Description (DD) update services
- Field Communicator upgrades to FOUNDATION™ fieldbus
- *Easy Upgrade* services



Proper service for your communicator maximizes efficiency.

Increase profits, leverage productivity, and meet life cycle goals by keeping your handheld communicators up-to-date with the latest software and DDs.

Call Emerson's Instrument & Valve Services to ensure your communicators continue functioning at their best.

For more information or to schedule service, please call your local Emerson Process Management sales representative or the North American Response Center at 1-800-654-7768.

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