

On-Site Service Technicians

Are you forced to operate in a run-to-failure mode due to a remote location, constrained budgets, resources, or repair windows?

And, as employee turnover rates increase, do you find it's more challenging than ever to find and retain the skilled resources you need to keep your plant running reliably, maintain regulatory compliance, and meet challenging production goals?

What if you could...

- Reduce risk with highly trained and certified technicians?
- Prioritize valve maintenance spend and simplify outages using criticality rankings?
- Improve process reliability with responsive, local expertise?
- Avoid unplanned downtime with non-intrusive, non-destructive, in-line valve diagnostics?

Customized Support, at Your Doorstep

With Emerson's Lifecycle Services for Fisher products, you get the local process control expertise and solutions you need. We tailor our reliability-based services to meet your unique requirements and expectations without compromising quality, safety, or reliability.

Through the on-site service support program, Emerson's factory-certified technicians are deployed to your plant for regular site visits, set up through your local Emerson business partner. During these scheduled visits, we'll perform any on-site trouble-shooting, diagnostics, and repair requests to help you minimize downtime and move to a more proactive maintenance program.



Our work procedures and processes are based on a documented Quality Management System (QMS) that helps ensure you receive safe, repeatable, and consistent support for improved efficiency, reliability, and performance. Emerson technicians are the only authorized service team with direct access to:

- 1) Serial card and configuration information for your Fisher products
- 2) Proprietary valves, instruments, and regulator performance manufacturing specifications
- 3) Engineering drawings for current, active, supported, or retired equipment
- 4) Engineering and subject-matter experts for Fisher products
- 5) OEM parts to ensure your Fisher valves are repaired right the first time

During an on-site service call, our factory-certified technicians can provide:



Site surveys to identify assets and gather tag information to complete valve criticality rankings. These surveys will help you prioritize maintenance to maximize impact throughout your facility. The completion of the criticality ranking is the first step to building or maintaining an asset management program to aide with obsolescence and upgrade planning—so you can make the best use of your maintenance budget to reduce unplanned downtime.



Non-intrusive, non-destructive, in-line valve diagnostics using FIELDVUE™ instruments, FlowScanner™ systems, and Valve Seat Leak Detection services. Equipped with these predictive diagnostic technologies, our certified technicians determine the health of your valves to readily identify repair priorities to schedule downtime maintenance and turnarounds more effectively. Priorities are supported by a comprehensive, easy to understand “stop light” (red/yellow/green) report with data-powered recommendations for ongoing reliability-based services.



Help understanding the true cost and impact of run-to-failure on your plant and how you can minimize unexpected downtime. Includes answers to questions and solutions to on-site process control problems and concerns may have to help you get the most from the assets in your processes. We can help augment your staff with local expertise and proven technology to offset skill shortages, so you can focus on your core business.

Contact your local Emerson sales representative or visit Fisher.com to schedule an on-site service visit from one of our factory-trained and certified technicians today.



Additional Resources



Proven Results flyer: On-site Services
<http://www.documentation.emersonprocess.com/groups/public/documents/qbr/d352480x012.pdf>

 <http://www.Facebook.com/FisherValves>

 <http://www.YouTube.com/user/FisherControlValve>

 <http://www.Twitter.com/FisherValves>

 <http://www.Linkedin.com/groups/Fisher-3941826>

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Emerson Process Management
Marshalltown, Iowa 50158 USA
Sorocaba, 18087 Brazil
Cernay, 68700 France
Dubai, United Arab Emirates
Singapore 128461 Singapore
www.Fisher.com

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