

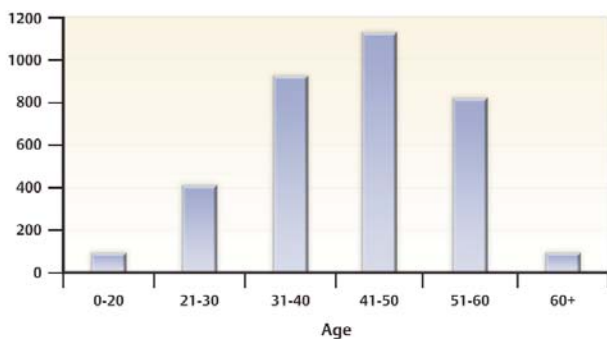
Emerson Complete Operator Training Solutions



Reduce your risk and improve plant performance with Emerson's Operator Training Solutions

Emerson complete Operator Training Solutions

Your operational concerns of an aging workforce, reducing risk, and improving performance are valid. You need quality operator training at each level while meeting flexible budgets and needs. Ideally, you would have web-based eLearning, traditional classroom as well as dynamic simulation-based operator training.



Sample plant workforce demographic. 75-90% of experienced operators will be eligible to retire in 5 years.

Emerson's unique approach to Operator Training Solutions focuses on a complete training program developed from an educational perspective vs. the conventional simulation-only approach.

We can develop your operations staff, from novice to advanced levels, without the complexity and cost associated with typical simulation systems.

Capture the knowledge of your aging workforce

Our customers are saying their number one concern is how to pass the experience of their aging workforce on to younger workers. Emerson's DeltaV™ Operator Training Solution provides an ideal platform for sharing knowledge gained from years of experience. By combining customized courseware, dynamic simulation, scenarios and the tools provided with DeltaV OTS, you enable your new operators to gain experience at an accelerated rate.

Reduce your risk

Plant safety is paramount. Operator error is the leading cause of production cost losses per incident. Emerson's operator training solutions will lower your operational risk by accelerating your workforce's learning and experience with realistic, hands-on training, in a safe, controlled environment without risk to plant personnel or operations.

Improve your performance

Emerson's Operator Training Solutions provide an effective learning environment that increases profits through operational excellence. This suite of tools assist in making your operations staff more efficient by reducing start-up time, down time, off-spec product and increasing your facility's energy efficiency. A well-trained operations workforce will impact each of these areas.

Scaled solutions to improve operator skill levels regardless of your training budget

eLearning, the first step to an up-skilled operator

Emerson's first tier of Operator Training Solutions, Course e7012 – DeltaV Operator Interface for Continuous Control, provides cost-effective, high-quality DeltaV Operate training for your operations work force. This web-based training provides skill-based learning with an interactive hands-on method of delivery. eLearning is ideal if you have operations personnel with limited or no previous DeltaV experience and a need for affordable, readily accessible training.

Traditional classroom training

With over 65 years of training experience, Emerson Educational Services remains committed to providing the best training to our customers, when and where they need it. Each year nearly 20,000 people attend courses at one of our regional training centers, or participate in classes tailored to their particular needs that are conducted locally or at their plant. Emerson offers two instructor-led classes specifically for operators:

- Course #7012 - DeltaV Operator Interface for Continuous Control
- Course# 7014 - DeltaV Operator Interface for Batch.

DeltaV OTS Express - Affordable simulation-based operator training

DeltaV OTS Express is a fixed-price, process-specific dynamic model learning environment designed to up-skill your operations workforce. Operators will experience what they see in their actual control room, enabling them to learn in a lifelike, non-intrusive environment. Operators will learn DeltaV system operating concepts, while learning their actual process. The Express training solution incorporates:

- Plant system configuration database and graphics identical to operating automation system
- 1 virtual controller of configuration
- Process-specific model
- Customized courseware with workshops
- Operate graphics
- Simple scenarios
- Random scenario generator
- Scenario scoring
- 8 hrs Factory Acceptance Testing
- 8 hrs System Acceptance Testing
- 8 hrs onsite set-up
- 16 hrs Train-the-Trainer
- 40 hrs follow-up services 6-12 months from delivery

- Student and instructor books
- Workstation w/ dual monitors
- DeltaV Simulate Pro
- MiMiC™ process simulation software
- Five seats in course e7012

DeltaV OTS Training Solutions

Comprehensive DeltaV OTS



DeltaV OTS Express



Traditional Classroom



eLearning Course e7012



Upskill your workforce



Comprehensive training solutions

The DeltaV OTS team uses a suite of Emerson products and services to develop world-class training solutions. This unique approach focuses on a complete training program developed from an educational perspective vs. the conventional simulation-only approach. The services and capabilities offered are:

- DeltaV Simulate with complete DeltaV functionality
- Process-specific courseware
- Process modeling services
- Third-party system integration
- Knowledge-based assessments
- Skill-based assessments
- DeltaV Operate-based operator scoring**
- DeltaV Operate-based instructor graphics**
- DeltaV Operate-initiated scenarios**
- Process scenarios
- Operator performance reporting
- Long-term system support
- Database comparison for potential model updates
- Model maintenance
- Standard operating procedures incorporated into courseware

- Suite of assessment options including web-based solutions
 - Flexible architectures to meet short- and long-term training needs and budgets
- Any OPC-compliant software can be used.

Emerson is with you for the life of your DCS

Emerson DeltaV OTS is a long-term solution providing years of training for your operations work force without prohibitive costs. Our Guardian Support ensures your DeltaV hardware and Simulate software are maintained at the same revision level as your operating automation system. Emerson also provides local support for your DeltaV hardware, Simulate software and your entire DeltaV OTS. Whether you wish to have Emerson simply maintain the revision of your DeltaV Simulate software or maintain your process models, a local factory-trained Emerson representative is there to meet your needs.

DeltaV SIS, No Problem

With DeltaV Simulate Version 10 full DeltaV SIS simulation is available. By combining the power of DeltaV OTS with your DeltaV SIS strategy operators can learn to recognize, react to, and prevent your worst case scenarios.



**DeltaV centric monitoring and scoring means your staff doesn't need to learn additional interfaces. A basic understanding of the DeltaV system is all that is required to maintain and build enhanced functionality.

*to fully utilize
today's digital plant technologies*

Educational Services



Achieve faster, smoother startups

You know the value of starting a unit on time or ahead of schedule. Operators can be trained and build experience before actual commissioning, enabling quicker time to full production. All features and functionality supported by the DeltaV system are possible without the need for DeltaV hardware in a DeltaV OTS environment.

Improve change management

For operations that face ongoing process and production changes, operator training prior to implementation will improve operator acceptance, confidence, and expertise with the new operating conditions. Your DeltaV OTS can also serve as an engineering platform to develop new configuration, write and test batch recipes and perform logic checkout on new configurations.

OSHA compliance for operator training

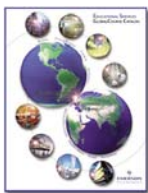
Periodic training and certification of all operators is mandated on hazardous processes per OSHA Article 29 CFR Part 1910.119. Training, retraining, and certifying can be a constant time and resource struggle. Onsite simulation training provides an ideal environment for proficiency validation and operator certification.

Case study

A major refinery in Texas converted key process areas from pneumatic controls to a state-of-the-art Emerson PlantWeb architecture featuring the DeltaV digital automation system. Key to the success was a smooth transition that prepared employees with the knowledge of how to get the greatest performance and cost benefits from their new system. Our Educational Services experts delivered an engineered, hands-on, process-specific training program. Simulations exposed operators to what they would experience in their actual control room and allowed them to practice and respond to process upsets. This enabled them to gain the confidence and experience in an off-line, no-risk environment prior to actual plant operation. The refinery reported that the training program exceeded all of their expectations and was crucial to improvement in operational readiness and results.

The simulation-based training program will continue at this refinery as an ongoing tool to train future operators and to provide refresher training and practice for current operators in handling potential incidents.

Visit www.Emerson.com/education for information on all educational offerings and services.



We recommend the following: **Educational Services Course Catalog**

A complete listing of hundreds of world-class training opportunities. Get order information at:
www.emerson.com/education

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